



# SAFETY COMMITTEE

# REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

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This form is intended for internal fire department Safety Committee use of official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF UNSAFE C	my. It does not take the property
This form is intended for internal fire department of	D TOUTE AT THEIH WORKING
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official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF CONDITION. It is provided for Fire department employees to assist in t	grande and the second control of the control of the second Laboratory Laboratory and the second Laboratory and the second control of
official of the second or and are to assist in t	he correction of a perceived urisuje of
CONDITION It is provided for Fire department employees to assist in t	
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1 - 141-6.1 - varking condition	
unhealthful working condition	

Date: 11/02/2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Bldg 370 Anacostia

Briefly describe the condition:

While operating on a Gas Leak at Building 370 ANA, there was no portable coverage in the building at all. Units had to switch over to the conventional channel to communicate, the problem with that is you lose the emergency identifier.

Name & Date 1<sup>st</sup> Line Supervisor Notified:11/2 B/C(b)(6)

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.





# SAFETY COMMITTEE

# REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

CONDITION. It is provided for Fire department emp	ployees to assist in the correction of a perceived unsafe or
unhealthful working condition	Jan San Arangan
Date: 11/02/2010	
Name: (b)(6)	The second secon
Contact number: 202-767-5407	
Location of hazard or condition:	
Bldg 417 Anacostia	
While operating on an AFA at Building 41 building at all. Units could not communicate	ate from the 3 <sup>rd</sup> floor to the lobby.
While operating on an AFA at Building 41 building at all. Units could not communicate	ate from the 3 <sup>rd</sup> floor to the lobby.
While operating on an AFA at Building 41 building at all. Units could not communic	ate from the 3 <sup>rd</sup> floor to the lobby.
While operating on an AFA at Building 41 building at all. Units could not communic.	ate from the 3 <sup>rd</sup> floor to the lobby.
While operating on an AFA at Building 41 building at all. Units could not communicate the second second and communicate the second seco	ate from the 3 <sup>rd</sup> floor to the lobby.
building at all. Units could not communic	ate from the 3° floor to the lobby.
building at all. Units could not communicate the state of	ate from the 3° floor to the lobby.
Name & Date 1 <sup>st</sup> Line Supervisor Notified  Date Sent to Safety Comm. Chair:	:11/1 B/C (b)(6)
Name & Date 1 <sup>st</sup> Line Supervisor Notified Date Sent to Safety Comm. Chair: Name & Date Safety Comm. member rece	:11/1 B/C (b)(6)
Name & Date 1 <sup>st</sup> Line Supervisor Notified Date Sent to Safety Comm. Chair: Name & Date Safety Comm. member rece	:11/1 B/C (b)(6)
Name & Date 1 <sup>st</sup> Line Supervisor Notified Date Sent to Safety Comm. Chair: Name & Date Safety Comm. member rece Action Taken:	:11/1 B/C (b)(6)
Name & Date 1 <sup>st</sup> Line Supervisor Notified Date Sent to Safety Comm. Chair: Name & Date Safety Comm. member rece	:11/1 B/C (b)(6)
Name & Date 1 <sup>st</sup> Line Supervisor Notified Date Sent to Safety Comm. Chair: Name & Date Safety Comm. member rece	:11/1 B/C (b)(6)

Copy of this form shall be submitted to  $1^{\rm st}$  Line Supervisors, Safety Committee rep and Safety Committee Chair.

#### CIV NDW ANND, N30

rom: Sent: Remedy Support Center [DO\_NOT\_REPLY@navy.mil] Monday, October 04, 2010 8:33 AM

; CIV NDW ANND, N30 (b)(6)

Incident INC000000127503 reported by you has been resolved. Radio equipment. NRL Base To: Subject:

station operating intermittantly. Searches/Scans for channels.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000127503

Summary: Radio equipment . NRL Base station operating intermittantly. Searches/Scans for

channels.

Your reported Incident has been resolved with the following resolution:

Reprogrammed Radio

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

SACHAROTHININI WELLO

Yours sincerely,

### CIV NDW ANND, N30

rom:

(b)(6)

CIV NDW ANND, N30

Sent:

Thursday, September 23, 2010 3:00 PM

To:

CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6)

(b)(6)(b)(6)

CIV NDW WNYD, N30

Cc:

Subject:

(b)(6)2 Radio Safety Forms

Attachments: Signed By:

2 Radio Safety Report Sept 21.docx; Radio Safety Report Sept 23.docx

~~(II)...

Chiefs,

Attached are 2 radio Safety Forms dated 9/21 & 9/23. An angle of the same and the s

I spoke with (b)(6)

this afternoon (9/23) and he will be at Station 1 tomorrow to look at the station 1 tomorrow to look at the station of the sta

- Architect Marin C. City on the America 1986.

CIV NOW ANNO, N30

2IV NDW ANND, N30 (b) (6)

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issue.

Thanks

(b)(6)

NDW Fire & Emergency Services Central Division - Battalion 1 - Engine 41

202-767-5407





# SAFETY COMMITTEE

# REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

	ndition	· · · · · · · · · · · · · · · · · · ·	***************************************
Date: September 2	21, 2010		
Vame: (b)(6)			
Contact number: 2			<u>ang akkadat bandara ba</u>
Location of hazar	d or condition:		· ·
Engine 41, JBAB	•		
		•	•
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WIN HOU IT AIRS	smit of receive and emergene	y Dutton win not wox	K.
			K.
Name & Date 1 <sup>st</sup> )	Line Supervisor Notified: 9/2	3/2010 B/C (b)(6)	K.
Name & Date 1 <sup>st</sup> J	Line Supervisor Notified: 9/2 ty Comm. Chair: 9/23/2010 B	3/2010 B/C (b)(6) /C (b)(6)	K.
Name & Date 1 <sup>st</sup> J	Line Supervisor Notified: 9/2	3/2010 B/C (b)(6) /C (b)(6)	K.
Name & Date 1 <sup>st</sup> I Date Sent to Safet Name & Date Saf	Line Supervisor Notified: 9/2 ty Comm. Chair: 9/23/2010 B	3/2010 B/C (b)(6) /C (b)(6)	K.
Name & Date 1 <sup>st</sup> J	Line Supervisor Notified: 9/2 ty Comm. Chair: 9/23/2010 B	3/2010 B/C (b)(6) /C (b)(6)	K.

Copy of this form shall be submitted to  $1^{\rm st}$  Line Supervisors, Safety Committee rep and Safety Committee Chair.





# SAFETY COMMITTEE

# REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

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CONDITION It is provided for Fire	department employees to assist in the correction of a	perceived ansage or
	aop an anna an anna an anna an anna an anna an an	
unhealthful working condition		
unneumnu working condition		

Date: September 23, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Engine 41, JBAB

### Briefly describe the condition:

- 1 Engine 41 Mobile Radio gets locked up in the Self Test / Startup Mode Will not transmit or receive and emergency button will not work.
- 2 Communications advised that mobile radio had an open mic on main radio channel, however radio was in the off position.

Name & Date 1st Line Supervisor Notified: 9/23/2010 B/C (b)(6)

Date Sent to Safety Comm. Chair: 9/23/2010 B/C(b)(6)

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to  $1^{\rm st}$  Line Supervisors, Safety Committee rep and Safety Committee Chair.





### SAFETY COMMITTEE

# REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Commofficial OPNAV 5100/II NAVY EMPLOYEE REPORT OF I	WSAFE OR UNHEALTHI OF WORLD
CONDITION. It is provided for Fire department employees t	o assist in the correction of a perceived unsafe or
unhealthful working condition	
Date: September 23, 2010	
Name: (b)(6)	the second secon

Contact number: 202-767-5407

Location of hazard or condition:

Engine 41, JBAB

### Briefly describe the condition:

- 1 Engine 41 Mobile Radio gets locked up in the Self Test / Startup Mode Will not transmit or receive and emergency button will not work.
- 2 Communications advised that mobile radio had an open mic on main radio channel, however radio was in the off position.

Name & Date 1<sup>st</sup> Line Supervisor Notified: 9/23/2010 B/C (b)(6)

Date Sent to Safety Comm. Chair: 9/23/2010 B/C (b)(6)

Name & Date Safety Comm. member receiving the report:

Action Taken: CAU IN TICKET ON 9/23

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.





### SAFETY COMMITTEE

# REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

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official OPNAV 5100/11 NAVY EMPLOYEE R	t Safety Committee use only. It does not take the place of the EPORT OF UNSAFE OR UNHEALTHFUL WORKING at employees to assist in the correction of a perceived unsafe or	
unhealthful working condition		
Date: September 21, 2010	Thirty perforance Assure Trib Trib Edit	
Name: (b)(6)		
Contact number: 202-767-5407	A Company of the Comp	
Location of hazard or condition:		-
Engine 41, JBAB		
· · ·		
Briefly describe the condition:		
		·
<ul> <li>1 - Engine 41 Mobile Radio gets locked</li> <li>Will not transmit or receive and experience</li> </ul>	ed up in the Self Test / Startup Mode mergency button will not work.	
		·
Name & Date 1st Line Supervisor Noti	fied: 9/23/2010 B/C (b)(6)	
Date Sent to Safety Comm. Chair: 9/2	3/2010  B/C (b)(6)	
Name & Date Safety Comm. member	receiving the report:	
Action Taken:		
	•	
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Copy of this form shall be submitted to  $1^{\rm st}$  Line Supervisors, Safety Committee rep and Safety Committee Chair.





# SAFETY COMMITTEE

# REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

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This form is intended for internal fire departn	ment Safety Committee use only. It does not take the p E REPORT OF UNSAFE OR UNHEALTHFUL W.C.	ORKING	ស្រាយ បានសម្រេច W. C. (1997) - ស្រាស់ ម៉ឺង៉ង់ ម៉ង់នេះ និង ម៉ង់នេះ
official OPNAV 5100/11 NAVY EMPLOYED	ment employees to assist in the correction of a perceiv	ed unsafe or	ried verstrietueres .
CONDITION. It is provided for rire departs	ment employees to district the second		
unhealthful working condition	・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・		
Date: September 21, 2010			
Name: (b)(6)			**
Contact number: 202-767-5407			· in the second second
Location of hazard or condition:			
Engine 41, JBAB			
·			
Briefly describe the condition:			
1 - Engine 41 Mobile Radio gets lo	ocked up in the Self Test / Startup Mode		
Will not transmit or receive an	d emergency button will not work.		
· · · · · · · · · · · · · · · · · · ·			
:	7 (A)(C)	<del></del>	
Name & Date 1st Line Supervisor N	Notified: 9/23/2010 B/C(b)(6)		
Date Sent to Safety Comm. Chair:	9/23/2010 B/C(D)(O)		4
Action Tokon: Called into CN	ber receiving the report:  III Help dest fordered to safety com.	14/100	
Fire Chief Deputy And N3II	· · · · · · · · · · · · · · · · · · ·		
PITE CHIT! / Profession in the Party			
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Copy of this form shall be submitted to  $1^{\rm st}$  Line Supervisors, Safety Committee rep and Safety Committee Chair.

rom: Sent:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil] Friday, September 24, 2010 7:54 AM

To:

CIV NDW ANND, N30

Subject:

(b)(6) C INC000000130881

Remany Support Vurter 196 HOT SEP -negy, September 25, 2000 130 500 sendiev where I are deliverable, Nati 

Good Morning,

I have created a ticket for your request for the ELMR radio in engine # 41. (b)(6) (b)(6) have been contacted to response to your issue. If you have any questions please contact the CNIC Support Center. When he is finish repairing the radio please send an email to ATFPSupport@ctirms.com

· . Sverringist.

tywii wilchilthildhi .

Email Attachment :





### SAFETY COMMITTEE \_\_

# REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Committee use only. It does not take the place of the official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION. It is provided for Fire department employees to assist in the correction of a perceived unsafe or unhealthful working condition

Date: September 23, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Engine 41, JBAB

Briefly describe the condition:

- 1 Engine 41 Mobile Radio gets locked up in the Self Test / Startup Mode Will not transmit or receive and emergency button will not work.
- 2 Communications advised that mobile radio had an open mic on main radio channel, however radio was in the off position.

Name & Date 1st Line Supervisor Notified: 9/23/2010 B/C (b)(6)

Date Sent to Safety Comm. Chair: 9/23/2010 B/C(b)(6)

Name & Date Safety Comm. member receiving the report:

Action Taken: Trouble called Into CNIC Helpdick Report Forward to SAFety committee vija TRAINS Chiet. Also Forward to Fire chiet / Deputy pard NSI

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.

#### CIV NDW ANND, N30

From: Sent:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil] Friday, September 24, 2010 7:30 AM.

(b)(6)

CIV NDW ANND, N30

To: Subject:

Incident INC00000130881 receipt confirmation.

Remedy Support Center (DO NOT REP Those Copiemba 24, cero 730 Mill HARAMAN AREAS FINE WITHOUT ALLERS, ASSO . arisani ugunuttilikikikikikikisishisisi verkesisi Dobin

### Dear (b)(6)

We are pleased to inform you that your reported Incident has been added to the Service Desk. Your assigned Reference Number is INC000000130881. This number should be retained for reference purposes.

الممهج فرأده الجوار والمداري المسترا

Reference No.: INC000000130881

Summary: Radio equipment like a radio, charger, battery, or other related devices needs

repair.

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number. Firms whit Will

Yours sincerely,

#### CIV NDW ANND, N30

rom: Sent:

To: Subject: Remedy Support Center [DO\_NOT\_REPLY@navy.mil] Thursday, September 09, 2010 8:47 PM (b)(6) CIV NDW ANND; N30

Incident INC000000127503 receipt confirmation.

Fungay, Superior (Company) (COMP) (PP)

Thursday, September 12, COMP) (P) (W)

THOREM TURNESS (September 22, COMP)

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Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000127503. This number should be retained for reference purposes.

n ugyan (ng eggapag Cara Luci Cara Cara

Reference No.: INC000000127503
Summary: Radio equipment . NRL Base station operating intermittantly. Searches/Scans for channels.

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference

Yours sincerely,

CNIC Support Center Staff

enter Staff

(b)(6)

To /// (b)(6)

To /// (b)(6)

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rom:

Subject:

sent:

To:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil] Thursday, September 09, 2010 10:49 AM CIV NDW ANND, N30

Incident INC000000127217 receipt confirmation.

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Dear (b)(6)

We are pleased to inform you that your reported Incident has been added to the Service Desk. Your assigned Reference Number is INC000000127217. This number should be retained for reference purposes.

Reference No.: INC000000127217 Summary: ELMR Radio Issue

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

Service Desk

glallo pour assigned Reference Number of Coller of the College of the

#### CIV NDW ANND, N30

rom:

(b)(6)

CIV NDW DLGR, N6

Thursday, September 09, 2010 10:21 AM

ent: To:

CIV NDW ANND, N30 RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency: Services, Company Costs (1984) (1984) (1984)

Subject:

(b)(6)

Signed By:

(b)(6)

Can you open a Trouble Ticket with the ELMR Helpdesk (ELMR/ATFP Help Desk, 1-888-264-4255... Opt. 1) for the DC Fire Desktop radios. The problem is they Receive but don't transmit. This will allow me to get someone out to work on the problem. Thanks.

v/r,

(b)(6) . .

----Original Message-----

CIV NDW ANND, N30 From: (b)(6)

Sent: Wednesday, September 08, 2010 8:01 PM

CIV NDW DLGR, N6

Subject: RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6) thanks for the quick response I know you have always tried to help and have done a great job! But I think my new boss will push this issue at the Region Level to try to get funded as it is a safety and operational issue. I will keep you updated, maybe the new boss will provide positive support for this project. Have a good night.

#### (b)(6)

----Original Message----

- CIV NDW DLGR, N6

ent: Wednesday, September 08, 2010 19:52 To: (b)(6) CIV NDW ANND, N30; (b)(

CIV NDW ANND, N30; (b)(6)

CIV NDW WYND, N30; (b)(6)

CIV NDW DLGR, N61 NDW DLGR, N92

CIV NDW DLGR, N61

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Autoday, Suplember 68, 2010 (2017)

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Subject: RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency Services

We started making progress for awhile. As you may recall this was an unfunded project and we were doing this as best we could. The Original Radio Chassis we tried to reuse were not compatible with the new radios. We were able to find two new Chassis and installed them. Currently DCF can hear our transmissions, but they can not talk back. I have some sustainment funding available and should be able to get someone back on the project within a couple of weeks. I'll let you know what things look like by the 17th.

v/r, (b)(6)...

----Original Message----

CIV NDW ANND, N30 From: (b)(6)

Sent: Wednesday, September 08, 2010 7:05 PM

CIV NDW DLGR, N6; (b)(6)

To: (b)(6)

NDW DLGR, N92 CIV NDW WYND, N30; (b)(6)

Subject: RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency Services

 $(b)(6)_{(b)(6)}$  can you provide an update on progress or problems with our interoperability issue retired, and I need to with D.C. Fire/EMS. As you may or may not know (b)(6) provide an update to the Interim Regional Fire Chief and Deputy who I have copied on this email. This is a very critical issue that we get resolved.

The last I remember you were working with their Radio Technicians to install our radios in their system.

Issues:

- 1) Establish direct radio communications between NDW Communications and D.C. Unified Communications. We need to ensure a redundant system, currently there is only a phone where it ine.
- 2) Establish a hot patch to allow D.C. Fire to switch to their TAC channel and access our ELMR system. This is critical in the event we are operating at a working incident on the Installation and we call for mutual aid, my Incident Commander needs to have the ability to direct their crews and is a Safety Issue.

r/(b)(6)

### CIV NDW ANND, N30

i .om:

Subject:

(b)(6)

CTIRMS (b)(6)

Sent:

Tuesday, September 07, 2010 6:19 PM CIV NDW ANND, N30 (b)(6)

To:

ATFP Support Cc:

Problem with Fire Mobile Radios (INC126821)

(b)(6)

9/7/10 Spoks w/ (b)(6)

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Character (designation Commentative dentitive inter)

THE STATE OF THE PROPERTY OF T

Ticket INC126821 has been created for Engine 42 at the Navy Yard and Tower 21 Laddder Truck at Bolling AFB. These issues have been forwarded to the NDW ELMR staff for action. Please let me know if I can provide any additional assistance.

i digga mikasi.

Both Roolus

Ennon M655.056

Respectfully,

#### (b)(6)

ATFP Technical Support Representative

CNIC Support Center

942.6597 SN:

904.722.6597 Com:

Toll Free: 888.264.4255

Fax: 904.725.4557

, email (b)(6) How am I doing? Contact my supervisor (b)(6) <mailto:roy.highfill@ctirms.com> . Visit us on the web at www.ctirms.com <a href="http://www.ctirms.com/">http://www.ctirms.com/"> or supportcenter.cnic.navy.mil</a> <http://supportcenter.cnic.navy.mil/> .

<sup>&</sup>quot;FOR OFFICIAL USE ONLY - PRIVACY SENSITIVE: ANY MISUSE OR UNAUTHORIZED DISCLOSURE MAY RESULT IN BOTH CIVIL AND CRIMINAL PENALTIES"

#### CIV NDW ANND, N30

⊂rom: Sent: Remedy Support Center [DO\_NOT\_REPLY@navy.mil] Tuesday, September 07, 2010 6:09 PM

To: Subject: (b)(6) CIV NDW ANND, N30 Incident INC000000126821 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been added to the Service Desk.

Your assigned Reference Number is INC000000126821. This number should be retained for reference purposes.

Reference No.: INC000000126821

Summary: Radio needs to be reprogrammed to function properly. The horse representation of the control of the co

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number of the service please quote your assigned Reference

Yours sincerely,

### CIV NDW ANND, N30

om:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

∍ent:

Tuesday, September 07, 2010 9:21 AM

To:

CIV NDW DLGR, N61; (b)(6)

CIV NDW ANND, N30, (b)(6) CIV NDW DLGR N6

(b)(6)

(b)(6)atfpsupport@ctirms.com

INC000000126597

Subject:

(b)(6)

the subject line contains the trouble ticket number that was submitted for your ELMR Radio issues, I have assigned the ticket to the Tier II ELMR Tech as well as given him a

courtesy call.

If you have any more questions please email us at: atfpsupport@ctirms.com

Email Attachment :

580112 (p)(e)

- ENG CO. Z BASO RABIO · Sticks of Indian thene Site

- ELYI RABIO IN GRADA MESSOSE intermitate.

#### **CIV NDW ANND, N30**

িrom: ⊸ent: Remedy Support Center [DO\_NOT\_REPLY@navy.mil] Tuesday. September 07, 2010 9:17 AM

To: Subject: (b)(6) CIV NDW ANND, N30 Incident INC000000126597 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been added to the Service Desk. Your assigned Reference Number is INC000000126597. This number should be retained for reference purposes.

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Charles, Egypton VVIV Reval America, 200

THAMBHINE COUDDON (2004) YELFER WINNE

Reference No.: INC000000126597 Summary: ELMR Radioes degraded

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

⁻rom: ∍ent: To:

To: Subject: Remedy Support Center [DO\_NOT\_REPLY@navy.mil] Thursday, August 26, 2010 12:54 PM (b)(6) CIV NDW ANND, N30 Incident INC000000124458 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been added to the Service Desk.
Your assigned Reference Number is INC000000124458. This number should be retained for
reference purposes.

Reference No.: INC000000124458

Summary: Fire Station ELMR Base Station Radio

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

Service Desk

Stotion 3 Bose Stotion

Hup Dock / (b)(6)

- (b)(6) and be out with

NEW BOSE Station Formal

Reprint

#### CIV NDW ANND, N30

rom:

(b)(6)

CIV NDW ANND, N30

ent:

Tuesday, August 24, 2010 3:15 PM

To:

CIV NDW ANND, N30

Subject:

FW: Incident INC00000102397 reported by you has been resolved. General Questions

regarding ELMR support

Signed By:

(b)(6)

---Original Message-

From: Remedy Support Center [mailto:DO\_NOT\_REPLY@navy.mil]

Sent: Tuesday, August 24, 2010 9:33

To: (b)(6)

· - CIV NDW ANND, N30

Subject: Incident INC000000102397 reported by you has been resolved. General Questions

regarding ELMR support

Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000102397

Summary: General Questions regarding ELMR support

Your reported Incident has been resolved with the following resolution: Corrected by replacing Transmit Antennae at Repeater Site

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

Please take a moment to tell us how we are doing at http://ice.disa.mil/index.cfm?fa=site&site id=678

### CIV NDW ANND, N30

From:

CIV NDW ANND, N30

Sent:

Tuesday, August 24, 2010 3:14 PM

To:

CIV NDW ANND, N30

Subject:

FW: Incident INC00000103482 reported by you has been resolved. ELMR Radio Malfunction reported

Signed By:

----Original Message----

From: Remedy Support Center [mailto:DO\_NOT\_REPLY@navy.mil] - Carret White Control with the between

Sent: Tuesday, August 24, 2010 9:39

CIV NDW ANND, N30

Subject: Incident INC000000103482 reported by you has been resolved. ELMR Radio Malfunction with has

ميحوفا فتناوي بريويوه

Haran L. Hills & Rock

Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000103482 Summary: ELMR Radio Malfunction

Your reported Incident has been resolved with the following resolution:

Corrected when Transmit Antennae replaced at Repeater Site

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

#### CIV NDW ANND, N30

-rom: ent:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Tuesday, August 24, 2010 2:57 PM

To:

(b)(6) CIV NDW ANND, N30 Incident INC000000105645 reported by you has been resolved. Radio needs to be

a. Since hit till

and with the second of the property of

on we shaw one william to some thaid of

reprogrammed to function properly."

Dear (b)(6)

Subject:

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000105645

Summary: Radio needs to be reprogrammed to function properly.

Your reported Incident has been resolved with the following resolution: Corrected when Transmit Antennae at Repeater Site were replaced

Please do not hesitate to contact the Service Desk should there be any further questions or made an inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

#### CIV NDW ANND, N30

From: Jent:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Tuesday, August 24, 2010 2:53 PM

To: Subject: (b)(6) CIV NDW ANND, N30 Portal Coordinate Companies and Additional Incident INC00000105644 reported by you has been resolved. ELMR: support

وأراووه والمحارث المستوار والمتارك

CONTROL THE PROPERTY SHAW

Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved. The bearing and its

Reference No.: INC000000105644

Summary: ELMR support

Your reported Incident has been resolved with the following resolution: A First Your Later the the Corrected when Transmit Antennae at Repeater Site were replaced to the Correct William Control of the Correct with the following resolution:

Please do not hesitate to contact the Service Desk should there be any further questions or the contact the Service Desk should there be any further questions or the contact the Service Desk should there be any further questions or the contact the Service Desk should there be any further questions or the contact the Service Desk should there be any further questions or the contact the Service Desk should there be any further questions or the contact the Service Desk should there be any further questions or the contact the Service Desk should there be any further questions or the contact the Service Desk should there be any further questions or the contact the Service Desk should there be any further questions or the contact the Service Desk should there be any further questions or the contact the Service Desk should the contact the Service Desk should the contact the Service Desk should the contact the contact the contact the service Desk should the contact the co

Yours sincerely,

#### CIV NDW ANND, N30

From: ent:

Subject:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Tuesday, August 24, 2010 2:53 PM

To:

CIV NDW ANND, N30 Incident INC000000105643 reported by you has been resolved. Radio equipment like a radio or the by you

charger, battery, or other related devices needs repair.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000105643

Summary: Radio equipment like a radio, charger, battery, or other related devices needs .....

repair.

Your reported Incident has been resolved with the following resolution: Corrected when Transmit Antennae at Repeater Site were replaced

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

#### CIV NDW ANND, N30

rom: Sent:

Subject:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Tuesday, August 24, 2010 3:19 PM

(b)(6)To:

CIV NDW ANND, N30 Incident INC000000113632 reported by you has been resolved. Radio equipment like a radio, since the works. Minister, Minister, and American Company of the Com

charger, battery, or other related devices needs repair.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000113632

Summary: Radio equipment like a radio, charger, battery, or other related devices needs

repair.

Your reported Incident has been resolved with the following resolution: The second of th

No Trouble found on either radio

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

#### CIV NDW ANND, N30

rom:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Sent:

Tuesday, August 24, 2010 2:59 PM\_... CIV NDW ANND, N30

To: Subject: Incident INC000000107301 reported by you has been resolved. Radio equipment like a radio.

charger, battery, or other related devices needs repair.

### Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000107301

Summary: Radio equipment like a radio, charger, battery, or other related devices needs.

repair.

Your reported Incident has been resolved with the following resolution: The page 1980 vill the first way

Microphone making intermittent connection. Reseated mic.

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

Please take a moment to tell us how we are doing at nttp://ice.disa.mil/index.cfm?fa=site&site id=678

#### CIV NDW ANND, N30

From:

(b)(6)

CIV NDW ANND, N30

Sent:

Monday, August 23, 2010 11:21 AM

To:

CIV NDW ANND, N30 . Tyu i As<u>agag</u>as Sa

Subject: Attachments: FW: twr 21 mobile radio Radio Trouble Report twr 21.xls

Signed By:

manne mulication of the table two Shahan Stodnon C CIV NOW ARREST NO FW: twr 21 mobile radio misteren ingeneinen metratet i best if i dente

a mangawawani silanshi katasi Vilili

FYI

----Original Message-

From: (b)(6)

CIV NDW ANND, N30

Sent: Monday, August 23, 2010 9:18

To: (b)(6)

CIV NDW ANND, N30

Subject: twr 21 mobile radio

Please forward to the radio trouble department.

(b)(6)Fire Protection Inspector

Naval District Washington Fire & Emergency Services

2822 Doherty Drive, SW

PSC Box 340, Code 32

Anacostia Annex

Washington, DC 20373

Jispatch: 202-433-4201

Office: 202-685-0206

ervices

Constant of the Const

# Naval District Washington Fire/Emergency-Service

		Radio Tr	ouble Repo	t	
Date	8/22/2010	Time of Trouble	71	5 <b>Location</b> Nrl-Ba	afb- <u></u>
Contact	(b)(6)	Phone Number	202-685-0206	User Group NP F	REad A Bailt
Unit ID	TWR 21	Radio Serial #	mobile	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Hambing 1 25 Miles Like
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)		
X	BAFB				
	WRC		CC SCAN	•.	• .
	WNY		WA SCAN		
	NNMC				
	NAF				
	SITE DOWN				
	SCAT	,			•
			•		
TROUBL	ould not transmit T	he busy light w	as on but screen s	howed no id	
transmit	ting. Radio was tu	rned off and tur	ned back on in ord	er to	
transmit			•		• •
·					

#### CIV NDW ANND, N30

From:

Sent: To: Subject: Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Tuesday, August 24, 2010 9:04 AM

CIV NDW ANND, N30

Several Market C CN NOW AIMD N3 Incident INC000000099607 reported by you has been resolved. Fire Engine #4 ELMR Radio

Committee To the Market Takket

### Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000099607

Summary: Fire Engine #4 ELMR Radio Issue

Your reported Incident has been resolved with the following resolution: Replace Mobile Radio

Please do not hesitate to contact the Service Desk should there be any further questions or the service Desk should there be any further questions or the service Desk should there be any further questions or the service Desk should there be any further questions or the service Desk should there be any further questions or the service Desk should there be any further questions or the service Desk should there be any further questions or the service Desk should there be any further questions or the service Desk should there be any further questions or the service Desk should there be any further questions or the service Desk should be serviced by the serviced b inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

#### CIV NDW ANND, N30

`rom: Sent:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Tuesday, August 24, 2010 9:15 AM

To: Subject:

The state of the s 

Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved. The work of the factor

Reference No.: INC000000099608 Summary: ELMR System Issue

All equipment back on line after replacing Transmitt Antennae at Repeater Site

Please do not hesitate to contact the Service Desk should there be any further questions on the service Desk should there be any further questions on the service Desk should there be any further questions on the service Desk should there be any further questions on the service Desk should there be any further questions on the service Desk should there be any further questions on the service Desk should there be any further questions on the service Desk should there be any further questions on the service Desk should there be any further questions on the service Desk should there be any further questions on the service Desk should the service Desk inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

### CIV NDW ANND, N30

From: Bent:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Tuesday, August 24, 2010 8:56 AM

ſο: Subject:

(b)(6) CIV NDW ANND, N30 Incident INC000000094979 reported by you has been resolved, ELMR Temporary System.

nomele palamin seration HFT.

Herry 7: This 74, 20 th 27% PAR

Talene

ا المراجع في المستوري و المستوري في المراجع المستور المستور المستورد المست

Outage

Dear (b)(6)

We are pleased to inform you that your reported Incident has been nesolved, that your reported that

Reference No.: INC000000094979

Summary: ELMR Temporary System Outage

Your reported Incident has been resolved with the following resolution: The resolved with the following resolution: The second of th

PSNet restored Connectivity

Please do not hesitate to contact the Service Desk should there be any further questions or page on inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

### CIV NDW ANND, N30

From: ent:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Tuesday, August 24, 2010 10:14 AM

CIV NDW ANND, N30

Incident INC000000105642 reported by you has been resolved. Radio equipment needs ίO: Subject:

repair.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000105642

Summary: Radio equipment needs repair.

Your reported Incident has been resolved with the following resolution:

Replace Mobile Radio

Please do not hesitate to contact the Service Desk should there be any further questions ore pess

Janes machinino gover tobalin.

inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

#### CIV NDW ANND, N30

From: Gent:

Subject:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Tuesday, August 24, 2010 9:02 AM

ío:

The Control of Control CIV NDW ANND, N30 Incident INC000000094980 reported by you has been resolved. ELMR Radio Issue (lock-up

more preserve interior interio

distant repeater)

Dear (b)(6)

We are pleased to inform you that your reported Incident has been resolved. When committed believe

Reference No.: INC000000094980

Your reported Incident has been resolved with the following resolution: (1.2.4. 1.88) Web Will The hou

Phone Support - Walked user through changing radio to proper site was a support of the second state of the

Please do not hesitate to contact the Service Desk should there begany further questions on the state of inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

### CIV NDW ANND, N30

From: Sent:

Remedy Support Center [DO\_NOT:\_REPLY@navy.mil] Tuesday, August 24, 2010 10:48 AM CIV NDW ANND, N30

To: Subject:

Incident INC000000123647 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000123647. This number should be retained for reference purposes.

A TOTAL TOTA

Reference No.: INC000000123647 Summary: Radio equipment like a radio, charger, battery, or other related devices needs

repair.

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff





### SAFETY COMMITTEE

## REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Committee use only. It does not take the place of the official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION. It is provided for Fire department employees to assist in the correction of a perceived unsafe or unhealthful working condition

Date: July 29, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Engine 41, Engine 42

### Briefly describe the condition:

- 1- Left Bucket Portable on E41 has an identifier issue, it displays on E41 and other apparatus mobile radios as E41L/B, but displays in communications as Inspector 7. This creates an issue if emergency button is activated, and communications and incident commander will not know who is in trouble.
- 2 Engine 42 mobile radio still displays as E44 Mobile. This creates same problem as identified above.

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

CALLED IN SERINCE REQUEST TO HELP

DESK@ 8/3/10 0930

COPY FOR YOUR INFORMATION

Copy of this form shall be submitted to  $1^{\rm st}$  Line Supervisors, Safety Committee rep and Safety Committee Chair.

, en		Radio Tr	ouble Repor	t	const. The second secon
Date	July 14 2010	Time of Trouble	1131	Location	BAFB *****
Contact	(b)(6)	Phone Number	202-767-5407	User Group	, Bêrerise. Misrovêyê û -
Unit ID	Tower 21 Mobile	Radio Serial #	N/A	yyes, D. h. mag.	idas idalah dan 1986 dan 45 Africa Seberahan Sebesah dan 444 Africa Sebesah Sebesah dan 444 Africa
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)		
X	BAFB	X	NPFDISP		
	WRC		CC SCAN		
	WNY		WA SCAN	1.2	110
	NNMC			11	15/1"
	NAF			(b)	(6)
	SITE DOWN	·			
	SCAT				·
TROUBL	I				
message with the	es of Software Fail	(614) and Netw occurred while	rous times. Gave E rork Failure. On goi responding to Run	ng issue	
					·

CIV NDW ANND, N30

/ ¬m:

Subject:

Than I have the services

\_ /t: To:

(b)(6) [(b)(6) [(b)(6) ]
Thursday, July 15, 2010 5:48 AM (b)(6) CIV NDW ANND, N30

haz-mat radio

Chief the radio in the Haz-Mat unit is oos will not work. The way and the way is the way and the way a

Date	7/1/2010	Time of Trouble	: Thairt 820	Location WNY	A ser good the control of the
Contact	(b)(6)	Phone Number	433-3334	User Group	
Unit ID	E-42	Radio Serial #			1940/ <b>354/2</b> 1 <del>\$</del>
·. ,	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)	The treat the street of the	
	BAFB				
	WRC	X	CC SCAN		•
	WNY		WA SCAN	•	
X	Anacostia Anexx			•	
	NAF				
	SITE DOWN				
	SCAT		•		
~DOLIDI					
Data failu	ey up to transmit o	he radio will cu	area. Unit sometime t off to reset then ba		

		Radio Tro	ouble Report	t	en ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) (
- Dete	6/22/2010	Time of Trouble	1600		
Date		Phone Number	202-433-3334	User Group NAVY	ANNEX
Contact Unit ID	PORTIBLE RADIOS	Radio Serial #	1,700		िक्षात्रक्षित् । विकासीका ११ इन्हरीय स्थान केलेल क्षांत्रकार
JIIICID .		•			
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)	■	
$\times$	BAFB			<u> </u>	
	WRC		CC SCAN	·	
	WNY		WA SCAN		
	NNMC			· ,	
	NAF				
	SITE DOWN				
	SCAT				
		•			
TROUBL	.E		AFA AT DI DO 44 M	MNY	
AS CRE TRIED THE RA	EWS WERE DISPA TO GO ON THE AI ADIO WOULD NOT	R WITH THE M TRANSMIT. I	AFA AT BLDG 44, V MOBILE MULTIPLE HAD TO USE MY P HE BUILDING, WE	ORTIBLE WERE	
UNABL	E TO RELAY INFO	RMATION WIT	IH THE PURTIBLE	RADIOS	

			Radio Tr					
Date		11/4/2010	Time of Trouble		745	Location	NRL bld 149	9
Contact	(b)(6)		Phone Number	202-685-020	6	User Group	NP FIRE	
Unit ID	INSP 5		Radio Serial #		.9146507	 • •	, parties.	r. Circum
	Site you (Top Line			Talk G (Bottom		i in inga inga inga inga inga inga inga	mînên: <del>'√Nac</del> e	
X	BAFB			NP INSP	· · · · · · · · · · · · · · · · · · ·			·
П	WRC	•		CC SCAN		·		
	WNY.			WA SCAN				
	NNMC							
	NAF					· · · · · · · · · · · · · · · · · · ·		
	SITE DOV	VN					•	
	SCAT					•		
TDOUBLE	<del>.</del>			1	,			
TROUBLE Radio wo	uld transı	mit and re	eceive intermitte	ently. This	happene	d outside		
building	149.		•	•				
			·					

		Radio Tr	ouble Report	
Date	6/15/2010	Time of Trouble	1124 Location WNY	ABRETA TALL TRANSPORTER
Contact	(b)(6)	Phone Number	433-3334 User Group	<u> </u>
Unit ID	E-42	Radio Serial #	Control of the Contro	THE STEEL V
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)	N
	BAFB		·	rh, 110
	WRC	X	CC SCAN	6/3/1
	WNY		WA SCAN	ر(b)(6) المربر (b)(6)
X	Anacostia Anexx		Do. (p)(e	· 1 66*
	NAF		Drivery 1	161 /0 Vien
	SITE DOWN SCAT		3) Color port	
TROUBL	<b>F</b>		· · · · · · · · · · · · · · · · · · ·	(b)(6)
Will not	key up to transmit	on most of WN\ the radio will cu	Y area. Unit sometimes reads ut off to reset then back on.	
	•			
l	•			

	CME/2040		ouble Report  2237 Location WNY	Totalis i Tibe de Card
Date	6/15/2010	Time of Trouble		
Contact	(b)(6)	Phone Number	433-3334 User Group	A the same of the same at a second
Unit ID	E-42	Radio Serial #	www.griz.com/ag/	- शास्त्रस्य । स्वक्षसञ्जय हो
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)	
	BAFB			
	WRC	X	CC SCAN	*, ,
	WNY		WA SCAN	
X	Anacostia Anexx			
	NAF			
	SITE DOWN			
	SCAT			
	•			<i>;</i>
TROUBLE		( ( ( ) ( ) ( ) ( )	( Unit comotimos roads	
Data fail	key up to transmit oure, Wa scan, and on going issue on	the radio will cu	area. Unit sometimes reads t off to reset then back on.	

	.	Radio Tr	ouble Report		
Date	6/21/2010 T	ime of Trouble	1100	Location WNY	ໃນຫລວັນ ຫຼື ອີດເຄດີເຊື່ອນສີ ຄ
Contact	(b)(6)	Phone Number	433-3334	User Group	
Unit ID	E-42	Radio Serial #			There are seen
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)		
	BAFB				
	WRC	X	CC SCAN	· •	
	WNY		WA SCAN		
×	Anacostia Anexx	•			
	NAF				
	SITE DOWN				·
	SCAT			· .	
			· .		:
TROUBLE	<u> </u>	( C) ((A)	( area Unit comotim	os roads	
Data fail	key up to transmit on ure, Wa scan, and th on going issue on th	ne radio will cu	r area. Only sometiment off to reset then ba	ick on.	

From: Sent:

CTIRMS (b)(6) (b)(6) Mondáy, June 21, 2010 3:07 PM

(b)(6) To: (b)(6)

CIV NDW DLGR, N61; (b)(6) CTIRMS; (b)(6)

CIV NDW DLGR, N6 CIV NDW ANND, N30

manage engage englar en anage a habateta a habateta beta en angele and

TORREST HOME WAS TO WAR

Cc:.... Subject:

Remedy Ticket INC-107301

This email is sent to inform you that INC-107301 has been created and assigned to (b)(6) in regards to an ELMR issue with Fire Engine # 42 at Washington Navy Yard.

indeangis

v/r (b)(6)

(b)(6)

USN, RET, ITC

ATFP Technical Support Representative

CNIC Support Center

DSN: 942-6597

Comm: 1 (904) 722-6597 Option 1 Toll Free: 1 (888) 264-4255 Option 1

How am I doing? Please contact my supervisor (b)(6)

at (b)(6)

-- res (FOYATER) Subsort manifesticets &

Commission and Englished American Park

Visit us on the web: <a href="https://supportcenter.cnic.navy.mil">https://supportcenter.cnic.navy.mil</a>

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"FOR OFFICIAL USE ONLY - PRIVACY SENSITIVE: ANY MISUSE OR UNAUTHORIZED DISCLOSURE MAY RESULT IN BOTH CIVIL AND CRIMINAL PENALTIES"

		Radio Tr	ouble Report		
Date	5/26/2010	Time of Trouble	840	Location BAFB	& Rte. 295
Contact	(b)(6)	Phone Number	767-5404	User Group NPFD	ISP <sub>May</sub> comeque
Unit ID	E-41 Mobile	Radio Serial #		100000000000000000000000000000000000000	Summing of Year Side (1977)
	Site you were on (Top Line of Radio)	•	Talk Group (Bottom Line)		
X	BAFB	$\mathbf{X}$	NPFDISP		
	WRC		CC SCAN		
	WNY		WA SCAN		
	NNMC				
	NAF				
	SITE DOWN				
	SCAT			•	
	_				
Sterling Howeve	esponding on a rep Gate, I could hear	communication I to answer ther entire distance	ode in the area of these calling me on the method the transmission with the fence of the fence o	vould not go	
	, ·				

Hour Drst (b)(6)

CIV NDW ANND, N30

From:

CTIRMS (b)(6)

[ATFPSUPPORT@ctirms.com]

Sent: To:

Sunday, June 13, 2010 5:47 PM CIV NDW ANND, N30

Subject:

ELMR radio issues

(b)(6)

I have created the following tickets and have assigned to the local technician to be fixed.

t, m<del>ag,</del> pajawakani in

INC00000105643 Mobile radio unit needs repair/replace\_WNYD\_\_\_\_

INC00000105644 Problem with the tower and units were not able to talk to each other. Bowling ΑF

INC000000105645 Distortion with the radio units. WNYD

Please let us know if you have any other problems.

(b)(6)

CNIC Support Center

942.6536 DSN:

904.722.6597 Com:

Toll Free: 888.264.4255

904.725.4557

, email (b)(6) How am I doing? Contact my supervisor (b)(6)

> Visit us on the web at www.ctirms.com <mailto:(b)(6)</pre>

<a href="http://www.ctirms.com">http://www.ctirms.com</a> or supportcenter.cnic.navy.mil <a href="http://supportcenter.cnic">http://supportcenter.cnic</a>

#### CIV NDW ANND, N30

From: Sent:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

-consignational file also well

THE TRANSPORT OF THE PROPERTY OF THE

e com mente conservation established the conservation of the conse

The state of the s

Sunday, June 13, 2010 5:36 PM

To: ubject:

CIV NDW ANND, N30 Incident INC000000105643 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000105643. This number should be ال المشتق و فرقو فرفو فرفو المراوع و فريد المواصيد المارات المارات المراوع الم retained for reference purposes.

Reference No.: INC000000105643

Summary: Radio equipment like a radio, charger, battery, or other related devices needs

repair.

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any contact the further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

Radio Trouble Report						
Date	6/2/2010	Time of Trouble	2130	Location	-Patrick-Cr.	.BAFB
Contact	(b)(6)	Phone Number	767-5407	User Group	.NPFDISP	
Unit ID	TW-21 Portables	Radio Serial #			বিষয়ে পুণ্ডাঞ্জন বিষয়ে পুণ্ডাঞ্জন বিষয়ে	undio) हो सा व देशहर करें
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)	en en landsele stantee s Lands	. ค.ค.ครั้ง ***: . **	
$\times$	BAFB	×	NPFDISP		· -	
	WRC		CC SCAN			
	WNY		WA SCAN		•	
	NNMC					
	NAF					
	SITE DOWN					
	SCAT					
X	NavyAnnex		. •			
TROUBL	E	·				
While operating on the scene of a gas leak at 5520-C Patrick Cr. BAFB, I called to the driver to evacuate the exposure units on either side of the incident house. A noise came over the radio so I assumed that the driver had acknowledged. Once the gas had been secured and I returned to side Alpha the driver came up and advised that E-41 had been calling to check our status, but I never heard him. Also, the driver never heard any of my transmissions requesting the evacuations. As a result the exposures were not evacuated in a timely manner.						

Houp Dosh 6/13 (b)(6)

CIV NDW ANND, N30

From:

CTIRMS [(b)(6) (b)(6)

[ATFPSUPPORT@ctirms.com]

Sent:

Sunday, June 13, 2010 5:47 PM CIV NDW ANND, N30

To: Subject:

ELMR radio issues

(b)(6)

I have created the following tickets and have assigned to the local technician to be fixed.

HABRIER - PREMINERS AS A SER LINE SAN MINISTER

INC00000105643 Mobile radio unit needs repair/replace WNYD

INC00000105644 Problem with the tower and units were not able to talk to each other. Bowling ΑF

INC000000105645 Distortion with the radio units. WNYD

Please let us know if you have any other problems.

V/R (b)(6)

(b)(6)

CNIC Support Center

DSN: 942.6536

Com: 904.722.6597

Toll Free: 888.264.4255

Fax: 904.725.4557

, email (b)(6) How am I doing? Contact my supervisor (b)(6)

Visit us on the web at www.ctirms.com  $< mailto \frac{(b)(6)}{}$ 

<a href="http://www.ctirms.com">http://www.ctirms.com</a> or supportcenter.cnic.navy.mil <a href="http://supportcenter.cnic.navy">http://supportcenter.cnic.navy</a>.mil <a href="http://supportcenter.cnic.na

	,= ,: <u></u> +,;,					
Date	June 12 2010	Time of Trouble	ouble Repo	·	BAFB	
Contact	(b)(6)	Phone Number	202-767-5407	User Group	dan da	
Unit ID	Tower 21 Mobile	Radio Serial #	N/A	er tag 1935 - John School 1999 as	क्षांस्ट्रहरू । कुम्बुसुन् हु ३००६	
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)		<u>-</u>	
X	BAFB	X	NPFDISP			
	WRC		CC SCAN			
	WNY		WA SCAN			
	NNMC					
	NAF					
	SITE DOWN					
	SCAT					
TROUBL	<b>=</b>				•	
Mobile messag with the	Radio Cut off and F es of Software Fail Mobile Radio	Rebooted nume (614) and Netw  ELAR HELA  LANT (b)(6)	vork Failure. On go	Error bing issue		

### CIV NDW ANND, N30

From:

(b)(6)

CTIRMS (b)(6)

Sent:

Sunday, June 13, 2010 4:08 PM (b)(6) CIV NDW ANND, N30

To: |biect:

Mobile Radio INC105642 (Ser #9810179)

(b)(6)

I have submitted a request to have your trouble with your mobile radio at tower 21 investigated. Your CNIC Support Center ticket number is INC105642 . Please reference this investigated when corresponding with the support center.

Wall Trans agencies from

Charles and the control of the contr

Special application of the property of the special disperse of the State of the Sta

If you have any further questions or requests, reply to this message or contact the CNIC Support Center. As always, we are standing by to provide whatever assistance and support you may require 24/7. Thank you for your time and patience.

Very respectfully,

### (b)(6)

ATFP Support Technical Representative

CNIC Support Center

DSN: 942.6536, Option 1

Com: 904.722.6597, Option 1

Toll Free: 888.264.4255, Option 1

Fax: 904.725.4557

How am I doing? Contact my supervisor (b)(6), email (b)(6)

<mailto:(b)(6)

Visit us on the web at <a href="http://www.ctirms.com/">www.ctirms.com/</a> or supportcenter.cnic.navy.mil <a href="http://supportcenter.cnic.navy.mil/">http://supportcenter.cnic.navy.mil/</a> .

<sup>&</sup>quot;FOR OFFICIAL USE ONLY - PRIVACY SENSITIVE: ANY MISUSE OR UNAUTHORIZED DISCLOSURE MAY RESULT IN BOTH CIVIL AND CRIMINAL PENALTIES"

		Radio Tr	ouble Rep	ort	
Date	June 12 2010	Time of Trouble	1452	Location	BAFB
Contact	(b)(6)	Phone Number	202-767-540	7 User Group	
Unit ID		Radio Serial #	N/A s		A COMPRESSED CONTRACTOR OF THE
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line		m, m. ————————————————————————————————————
$\times$	BAFB	X	NPFDISP		
	WRC		CC SCAN		
	WNY		WA SCAN	•	
	NNMC				
	NAF	•		•	
	SITE DOWN	· · · · · · · · · · · · · · · · · · ·			
	SCAT				
	·				
TROUBL	E	C. Cina Alarma P	Ida 175 Washir	agton Navy	
Yard), w Commui Transmi and whe	ent # 559 (Automa as unable to under nications on the Mo ssions skipping. The en Communications	stand any Radi obile and on Pol is also occurs i is activating th	o Transmission rtable Radio's o n the Fire Statio	lue to all ons on Dispatch	
always s	sounds like Multiple				

HOLP DUSL 6/13 (b)(6) 



### SAFETY COMMITTEE

## REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Committee use only. It does not take the place of the official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION. It is provided for Fire department employees to assist in the correction of a perceived unsafe or unhealthful working condition

Date: June 12, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Bolling Air Force Base, Anacostia Naval Station, Washington Navy Yard, Naval

Research Lab and Bellevue Housing.

Briefly describe the condition:

On Incident # 559 (Automatic Fire Alarm Bldg 175 Washington Navy Yard), was unable to understand any Radio Transmissions from Communications on the Mobile and on Portable Radio's due to all Transmissions skipping. This also occurs in the Fire Stations on Dispatch and when Communications is activating the alert tones. One alert tone always sounds like multiple. This has been ongoing problem, however it appears as if it getting worse and harder to understand Communications.

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair

### CIV NDW ANND, N30

From:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil]

Sent: To:

Sunday, June 13, 2010 5:44 PM CIV NDW ANND, N30

ıbject:

Incident INC00000105645 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000105645... This number should be retained for reference purposes.

The course secrete bis 22 we was the The

THE BEST CARREST OF THE STREET WHILE HE

THE PERSON OF TH

Reference No.: INC000000105645

Summary: Radio needs to be reprogrammed to function properly.

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference.... Number.

Yours sincerely,

CNIC Support Center Staff

CIV NDW ANND, N30

From:

CTIRMS [(b)(6) (b)(6)[ATFPSUPPORT@ctirms.com]

Sent:

Sunday, June 13, 2010 5:47 PM

o: Subject:

ELMR radio issues

1 on behalf-of ATEP-Support

The property of the property o connected the experience of the contract of th CONTRACTOR OF THE PROPERTY AND AND ADDRESS OF THE PARTY O

Allen Alen III.

া এইটি কেন্দ্রীত হিত্তপ্রতি

(b)(6)

I have created the following tickets and have assigned to the local technician to be fixed....

CIV NDW ANND, N30

INC000000105643 Mobile radio unit needs repair/replace-WNYD

INC000000105644 Problem with the tower and units were not able to talk to each other. Bowling

INC000000105645 Distortion with the radio units. WNYD

Please let us know if you have any other problems.

V/R (b)(6)

(b)(6)

CNIC Support Center

DSN: 942.6536

904.722.6597 Com:

Toll Free: 888.264.4255

Fax: 904.725.4557

How am I doing? Contact my supervisor (b)(6)

Visit us on the web at www.ctirms.com <<u>mailto</u>:(b)(6)

<a href="http://www.ctirms.com">http://www.ctirms.com">or supportcenter.cnic.navy.mil</a>





### SAFETY COMMITTEE

## REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Commofficial OPNAV 5100/11 NAVY EMPLOYEE REPORT OF	IIIVAAFE UN UITAADADAAA	
CONDITION. It is provided for Fire department employees t	o assist in the correction of	a perceivea unsaje oi
unhealthful working condition		
T 10 2010		

Date: June 10, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Bldg 33 WNY

Briefly describe the condition:

While operating on a reported Building Fire at Building 33 on the WNY, we could not copy any of communications transmissions and the dispatcher had to switch over to back-up radio. Upon arrival on the scene, units had to switch to conventional channel to talk inside the building. In both cases back-up and conventional we lose the emergency identifier feature, creating a huge safety issue.

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.

```
(b)(6)
```

### CIV NDW ANND, N30

From:

CIV District Fire Chief

Sent:

Thursday, June 10, 2010 9:31 PM CIV NDW DLGR, N30

To: Cc: NDW WNYD, N9; (b)(6)

Subject: Attachments: FW: Radio Safety Report - Building 33 WNY

Safety Form.docx

Signed By:

(b)(6)

(b)(6)

CIV NDW WNYD, N3 = 1202514 24 24

The second secon

I have contacted the CNIC ELMR Help desk and reported this radio trouble.

#### r/(b)(6)

----Original Message----

From: (b)(6)

CIV NDW ANND, N30

Sent: Thursday, June 10, 2010 13:25

CIV NDW ANND, N30; -(b)(6) ,

CIV District Fire Chief; (b)(6) To: (b)(6)

(b)(6)

CIV NDW WNYD, N30; (b)(6)

CIV NDW ANND, N30; (b)(6)

CIV NDW ANND, N30; (b)(6)

CIV NDW ANND, N30; (b)(6)

CIV NDW, N35

CIV NDW ANND, N30; (b)(6)

Subject: Radio Safety Report - Building 33 WNY

Please see attached

### CIV District Fire Chief

From: Sent: To: Subject:

Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000105334. This number should be retained for reference purposes.

างและคลุก เลเซอร์สก ใช้เก็บ เบลูลี ก็ตั้

condiev in ak etc commerce Chief colland in Colland Herric (Chief

Reference No.: INC000000105334

.Summary: ELMR Radio

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff





## SAFETY COMMITTEE

## REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

official OPNAV 5100/11 NAVY EMPL CONDITION. It is provided for Fire of	epartment Safety Committee use-only. It does not take the place-of the OYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING lepartment employees to assist in the correction of a perceived unsafe or
unhealthful working condition	The state of the s
Date: June 10, 2010	
Name: (b)(6)	
Contact number: 202-767-5407	
Location of hazard or conditio	n:
Bldg 33 WNY	·
copy any of communications	transmissions and the dispatcher had to switch over to
While operating on a reported copy any of communications	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building.	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building.	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building.	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building.	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building. emergency identifier feature, or	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the creating a huge safety issue.
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building. emergency identifier feature, of Name & Date 1st Line Supervisions.	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the creating a huge safety issue.
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building. emergency identifier feature, of Name & Date 1st Line Supervillate Sept to Safety Comm. Cl	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the creating a huge safety issue.
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building. emergency identifier feature, of Name & Date 1st Line Supervillate Sept to Safety Comm. Cl	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the creating a huge safety issue.
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building. emergency identifier feature, of Name & Date 1st Line Supervisions.	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the creating a huge safety issue.
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building. emergency identifier feature, of the Name & Date 1st Line Superviolet Date Sent to Safety Comm. Cl. Name & Date Safety Comm.	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the creating a huge safety issue.
While operating on a reported copy any of communications back-up radio. Upon arrival to talk inside the building. emergency identifier feature, of the Name & Date 1st Line Superviolet Date Sent to Safety Comm. Cl. Name & Date Safety Comm.	transmissions and the dispatcher had to switch over to on the scene, units had to switch to conventional channel In both cases back-up and conventional we lose the creating a huge safety issue.

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.





## SAFETY COMMITTEE

## REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Committee use only. It does not take the place of the official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION. It is provided for Fire department employees to assist in the correction of a perceived unsafe or unhealthful working condition

Date: June 4, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Bolling Air Force Base, Anacostia Naval Station, Washington Navy Yard, Naval Research Lab and Bellevue Housing.

When the Main Radio System's Console goes down and Communications switches over to the back-up system, communications is unable to receive any alert when someone activates their Emergency Identifiers. The Radio System is not in Compliance with NFPA 1221 (Standard for the Installation, Maintenance, and Use of Emergency Services Communications Systems).

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:





## SAFETY COMMITTEE

## REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Co official OPNAV 5100/11 NAVY EMPLOYEE REPORT O. CONDITION. It is provided for Fire department employee	UNSAFE OR UNITED THE
unhealthful working condition	The state of the s

Date: June 4, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Bolling Air Force Base, Anacostia Naval Station, Washington Navy Yard, Naval Research Lab and Bellevue Housing.

Briefly describe the condition:

When the Main Radio System's Console goes down and Communications switches over to the back-up system, communications is unable to receive any alert when someone activates their Emergency Identifiers. The Radio System is not in Compliance with NFPA 1221 (Standard for the Installation, Maintenance, and Use of Emergency Services Communications Systems).

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

#### **CIV District Fire Chief**

⊂rom: Jent: Remedy Support Center [DO\_NOT\_REPLY@navy.mil] Thursday, June 03, 2010 6:09 AM

The state of the s

ાલાસ્થરમ ત્રમાજભાદ સ્પેર્ટ કે જે કે જે જેટ

(b)(6)

CIV District Fire Chief

To: Subject: Incident INC00000103482 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC that the Support Center. Your assigned Reference Number is INC000000103482... This number should be retained for reference purposes.

Reference No.: INC000000103482 Summary: ELMR Radio Malfunction

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any tracked further questions or inquiries regarding your Incident. Please quote your assigned Reference and the Number of the Support Center at 1.888.264.4255 should there be any tracked further questions or inquiries regarding your Incident. Please quote your assigned Reference and the Support Center at 1.888.264.4255 should there be any tracked further the support Center at 1.888.264.4255 should there be any tracked further the support Center at 1.888.264.4255 should there be any tracked further the support Center at 1.888.264.4255 should there be any tracked further the support Center at 1.888.264.4255 should there are support Center at 1.888.264.4255 should the 1.888.264.4255 should the support Center at 1.888.264.4255 should the 1.

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Yours sincerely,

CNIC Support Center Staff

⊂rom: Jent: Ta;	(b)(6) CIV NDW DLGR. N30: (b)(6)	THIRDING WIND LABORS THE LITTER  NDW WNYD, NOO:  CIV NDW WNYD, N3; (b) (6)  WNYD, N35; (b) (6)  CIV NDW CIV NDW COMMERCE  CIV NDW CIV NDW COMMERCE  CIV NDW
Cc: Subject: Sianed By:	DLGR, N6 (b)(6) CIV NDW ANND, N30; (b)(6) (b)(6) CIV Battalion Chief, N30; (b)(6) ELMR Radio Trouble	CIV NDW ANND, N30;

Yesterday afternoon around 1530 hours a few mobile radio wenegstuck on the Navy-Annex antennament of site and would not communicate with Dispatch. Dispatch could not communicate with the mobiles........ CONTROL OF THE PROPERTY OF THE but could communicate with the fire stations.

believes this was due to the to a failure at Et. Belvoir and the to the to a failure at

On a separate issue, this morning Engine 43 was dispatched for a call at building 215 NRL. The crew at station 3, never heard the call dispatched. Dispatcher (b)(6) had to call via phone to alert the crew. Once on the scene the Captain advised he had a hard time communicating with his crew between building 215 and 216 while on the conventional channel. I have called in a trouble ticket to the help desk.

r/(b)(6)

		Radio Ir	ouble Rep	OFT	
Date	5/27/2010	Time of Trouble	0644hrs	Location	Bldg. 43 NRL
Contact	(b)(6)	Phone Number	202-767-5407	User Group	Marine Selection
Unit ID	Twr 21 OIC Portable	Radio Serial #	N/A - 12%	egge of a long of a second of the second of	enge (pedig-lange) i
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)	nia pology giveser a	e sette
$\times$	BAFB	X	NPFDISP		
	WRC		CC SCAN		
	WNY		WA SCAN	•	. •
	NNMC	·			
	NAF			•	•
	SITE DOWN				•
	SCAT				-
TROUBLE	erating on an Auto	matic Fire Alarr	n at Bldg. 43 NR	L, Units had	•
to swich this is do interfere	to Conventional Change, we lose our En nce(static) on the Control other altogether.	nannel to comm nergency Identi Conventional Ch	nunicate with eac ifiers. Also there	was	
	:				

CAILED INTO the Help
DESKON5-27-2010
Pt 1018 Hours. Doc (b)(6)
The ticket Number will
be pure led.

### CIV NDW ANND, N30

From: ent:

Remedy Support Center [DO\_NOT\_REPLY@navy.mil] Friday, May 14, 2010 9:07 PM

To:

b)(6) CIV NDW ANND, N30

Subject:

Incident INC000000099608 receipt confirmation.

### Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000099608. This number should be retained for reference purposes.

Francisco Principalitation of the State of t

Age that is neighbor to read the state of th

Reference No.: INC000000099608 Summary: ELMR System Issue

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

### CIV NDW ANND, N30

⁻rom: ₃ent:

CIV NDW ANND, N30

Wednesday, May 12, 2010 10:05 AM. CIV NDW ANND, N30;(b)(6)

To:

CIV Battalion Chief, N30 (b)(6)

Radio Trouble Report E41 (Again)

Subject: Attachments:

Radio Trouble Report.xls (b)(6)

Signed By:

CIV District Fire Chief, (b)(6) 

and an extra transfer of particle of the following the and the second s an age completely likely likely be

Attached is another Radio Trouble Report for E41, I have submitted an unknown amount of reports on E41 mobile freezing up, not sure what the procedure is but it may just need to be replaced, the fixes haven't worked.

्रात्त्रा । पर्वासक्षयम् सन्धानसम्बद्धाः ।

and the community and the Con-

#### (b)(6)

NDW Fire & Emergency Services Central Division - Battalion 1 - Engine 41 202-767-5407

### CIV NDW ANND, N30

⊂rom:

CIV NDW ANND, N30

ent:

Wednesday, May 12, 2010 6:05 PM CIV NDW ANND, N30; (b)(6)

To:

(b)(6)

Subject: Attachments: Signed By:

E41 Mobile Radio OOS Radio Trouble Report.xls

e nieder eine Schaussen bei Geliebgegene in ein zur CIV District Fire Chief

er (kal) e <mark>smilitingging</mark>s (kal) i 1955<sup>96</sup> 764

The second secon

Same issue as previous report. Spoke with (b)(6) in reference, to ongoing issue, the is going to try to come up tomorrow afternoon 5/13 and look at swapping out radio with a new

#### (b)(6)

NDW Fire & Emergency Services Central Division - Battalion 1 - Engine 41 202-767-5407

		Radio Tr	ouble Repo	ort	
Date	5/12/2010	Time of Trouble	925	Location	BAFB.& WNY
Contact	(b)(6)	Phone Number	202-767-5407	User Group	Magagala (potenta) is
Unit ID	E41 Mobile	Radio Serial #	N/A contracts	Control of the second	
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)	ingen in a ger dan seek ken kalaksin	<del>=</del>
	BAFB	X	NPFDISP		
	WRC		CC SCAN		
	WNY		WA SCAN		·
	NNMC		<i>:</i>	•	
	NAF				
	SITE DOWN				
	SCAT				: :
Rottom I	oile Radio would no _ine "NPFDISP", at t. Operated off por	tempted to turn	radio off and bac	k on and did	
	<b>O</b>				

		Radio Tr	ouble Repo	ort	and the second s	T 25 11 205 - 75 5
Date	5/12/2010	Time of Trouble	1132	Location	Anacostia	
Contact	(b)(6)	Phone Number	202-767-5407	User Group	esaren ente gaza en enegan en esta 🏄	1 ( ) 1 ( )
Unit ID	E41 Mobile	Radio Serial #	N/A		The state of the s	, <del></del>
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)	The state of the s		and the second s
	BAFB		NPFDISP			
	WRC	Ц	CC SCAN			•
	WNY	Ц	WA SCAN			
	NNMC				•	
	NAF	,				
	SITE DOWN				• •••	
	SCAT					
Bottom not rese to quart report), radio of	E bile Radio would not Line "NPFDISP", and et. Operated off port ers. Same problem at that time radio m f and then back on. II. Still no solution t	ttempted to turr table throughor n occurred on p naintenance wa we did this	n radio off and bac ut incident and wh revious call (see p s notified and adv and problem re-o	nile returning previous		

#### CIV NDW ANND, N30

From: Sent: To: Remedy Support Center [DO\_NOT\_REPLY@navy.mil]
Friday, May 14, 2010 9:01 PM
(b)(6) CIV NDW ANND, N30

Subject:

Incident INC00000099607 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000099607. This number should be retained for reference purposes.

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Reference No.: INC00000099607 Summary: Fire Engine #4 ELMR Radio Issue

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

5/14/10

		Radio Tr	ouble Repo	ort	
Date	5/12/2010	Time of Trouble	1132	Location	Anacostia
Contact	(b)(6)	Phone Number	202-767-5407	User Group	1997, Avy - 198 <u>2</u> 444, 1112 En
Unit ID	E41 Mobile	Radio Serial #	N/A ## (25)	A STATE TO STATE OF THE STATE O	i filitiza e iza e iza. L
	Site you were on (Top Line of Radio)		Talk Group (Bottom Line)	and Same was and	
	BAFB	X	NPFDISP	<u> </u>	•
	WRC		CC SCAN		' .
	WNY				
	NNMC	-E-4)	90		
	NAF		SANUL		
	SITE DOWN				,
	SCAT		10 Source		
Bottom L not reset to quarte report), a radio off	ile Radio would no ine "NPFDISP", at Operated off por ers. Same problem at that time radio m and then back on	eccurred on pr aintenance was we did this a	s notified and advi and problem re-oc	ised to turn	



### SUPERIOR COMMUNICATIONS INC.

Radio Trouble Report Location Fire Station 1 Time of Trouble See Below 13-May-10 Date **User Group** Phone Number 202 767 5407 Contact (b)(6) E 41 Radio Serial # Unit ID Talk Group Site you were on (Bottom Line) (Top Line of Radio) Fire Comm **BAFB** CC SCAN **WRC WA SCAN** WNY NNMC NAF SITE DOWN **SCAT** TROUBLE Engine 41's mobile radio is out of service since May 12, 2010....Engine 41 is utilizing the portable radio for daily operations for communications.....During three responses at Bldg. 73 (W.N.Y), 8th & I (W.N.Y) and responding to bldg. 30 (N.R.L)...There was a lack of understanding of instruction during responding and on the scene. During the incident at bldg. 30...All units had to go to the conventional channel for operations and understanding....This is an on-going problem that seems to be getting worse. **Email To** (301) 762-6870 FAX

Date	5/12/2010	Time of Trouble	925 👊	Location	BAFB & WNY
Contact	менять мен, тор с эрэнцэг суль сөх неменятой фактысын (b)(6)	Phone Number	202-767-5407	User Group	ত বিধান কৰিছে বিধান কৰিছে কৰিছে কৰিছে কৰিছে বিধান কৰিছে ক বিধান কৰিছে কৰিছ
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	Site you were on (Top Line of Radio)	•	Talk Group (Bottom Line)		: // : : /
	BAFB	X	NPFDISP		
	WRC		CC SCAN		
	WNY		WA SCAN		
	NNMC				
	NAF				•
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TROUBL	<b>=</b>				
Bottom !	oile Radio would no ine "NPFDISP", at t. Operated off por	tempted to turr	radio off and ba	ck on and did	
to quarte					
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